

# VONET Terms of Service

**Last Updated:** 25 January, 2026

**Effective Date:** 25 January, 2026

**Version:** 0.2.0

## 1. ACCEPTANCE OF TERMS

Welcome to **VONET** (the "App"). By downloading, installing, accessing, or using this App, you ("User", "you", or "your") agree to be bound by these Terms of Service ("Terms"), our Privacy Policy, and our Messaging Policy.

**By using this App, you expressly agree that you have read, understood, and agree to abide by all policies, rules, and regulations stated and defined by VONET.**

**IMPORTANT: This App is provided completely FREE OF CHARGE. By using this App, you acknowledge and accept that VONET has ZERO FINANCIAL LIABILITY to you under any circumstances. There are no paid features, subscriptions, or in-app purchases. See Section 11 for complete details.**

If you do not agree to these Terms, you must immediately uninstall the App and discontinue all use.

## 2. ABOUT US

VONET is currently operating as an early-stage startup based in India.

**Contact Email:** [contact@vonet.in](mailto:contact@vonet.in)

## 3. ELIGIBILITY

3.1. **Age Requirement:** You must be at least **18 years of age** to use this App. By using the App, you represent and warrant that you are 18 years or older and have the legal capacity to enter into this agreement.

3.2. **Underage Users:** We do not knowingly collect data from or provide services to individuals under 18 years of age. If we discover that a user is under 18, we will immediately terminate their account and delete their personal data.

3.3. **Geographical Restriction:** This App is intended exclusively for users located in India and holding a valid Indian mobile number.

3.4. **Verification:** You agree to provide accurate and truthful information during registration and verify your identity through the OTP-based mobile verification process.

## 4. BETA VERSION ACKNOWLEDGMENT

4.1. This is a **BETA VERSION** of the App released for testing purposes. The App is provided "AS-IS" and may contain bugs, errors, or incomplete features.

4.2. Features and functionality may change without notice during the beta period.

4.3. We do not guarantee uninterrupted or error-free service during the beta phase.

4.4. Your feedback is valuable to us. By participating in the beta, we request you to provide constructive feedback.

4.5. We reserve the right to terminate beta access at any time without prior notice.

## 5. ACCOUNT REGISTRATION AND SECURITY

5.1. **Required Information:** To use the App, you must provide:

- First Name
- Last Name
- Valid Indian Mobile Number

5.2. **OTP Verification:** You will receive a One-Time Password (OTP) via SMS to verify your mobile number. Standard SMS charges from your telecom provider may apply.

5.3. **Account Security:** You are solely responsible for:

- Maintaining the confidentiality of your account credentials
- All activities that occur under your account
- Immediately notifying us of any unauthorized use

5.4. **Accurate Information:** You agree to provide accurate, current, and complete information and to update such information to maintain its accuracy.

5.5. **One Account Per User:** You may create only one account per mobile number.

## 6. USER CONTENT AND CONDUCT

6.1. **Content Creation:** Users may create and share posts containing text and/or images ("User Content").

6.2. **Content Ownership:** You retain ownership of your User Content. However, by posting content on the App, you grant us a non-exclusive, royalty-free, worldwide, transferable license to use, reproduce, modify, adapt, publish, and display such content for the purpose of operating and improving the App.

6.3. **Content Responsibility:** You are solely responsible for all User Content you post. You represent and warrant that:

- You own or have necessary rights to the content
- Your content does not violate any third-party rights
- Your content complies with these Terms and applicable laws

6.4. **Prohibited Content:** You agree NOT to post content that:

- Violates any Indian law including but not limited to IT Act, 2000, IPC, 1860, and DPDPA, 2023
- Is defamatory, obscene, pornographic, or sexually explicit
- Promotes hatred, violence, or discrimination based on race, religion, caste, gender, or nationality
- Infringes intellectual property rights of others
- Contains malware, viruses, or harmful code
- Is misleading, fraudulent, or constitutes misinformation

- Violates the privacy of others
- Promotes illegal activities or violence
- Impersonates any person or entity
- Contains spam or commercial solicitation

6.5. **Content Moderation:** We employ automated content moderation systems to review User Content. We reserve the right to:

- Monitor, review, and moderate User Content using automated and manual methods
- Remove or disable access to any content that violates these Terms
- Suspend or terminate accounts that repeatedly violate these Terms

6.6. **No Liability for User Content:** We are an intermediary and we do not endorse, control, or assume responsibility for any User Content.

6.7. **ZERO TOLERANCE POLICY:** VONET maintains a **ZERO TOLERANCE** policy for objectionable content and abusive users. This includes but is not limited to:

- Content depicting violence, hate speech, or discrimination
- Harassment, bullying, or threatening behavior toward other users
- Sexually explicit or pornographic content
- Content promoting illegal activities
- Spam, scams, or misleading information
- Impersonation or fake accounts
- Content depicting the exploitation of children

Users who violate our content guidelines may have their content removed and account suspended or terminated without prior notice. **We commit to reviewing all reported content within 24 hours and taking appropriate action including content removal and user ejection where warranted.**

6.8. **BLOCKING USERS:** You have the right to block other users at any time for any reason. When you block a user:

- Their content will be **immediately removed from your feed**
- They will not be able to view your profile or content
- They will not be able to send you messages
- Any existing connection or follow relationship will be removed
- VONET will be notified of the block for safety monitoring purposes
- The blocked user will **NOT be notified** that you blocked them
- Blocking is reversible - you can unblock users at any time through Settings

Blocking is a personal safety feature and does not automatically result in action against the blocked user's account. To report policy violations, please use the Report feature.

6.9. **REPORTING USERS:** If you encounter a user engaging in abusive behavior or violating our community guidelines, you may report them through the App. When you report a user:

- You must select a reason for reporting (harassment, spam, inappropriate content, fake account, hate speech, impersonation, or other)
- You may provide additional details to help our review team
- Your identity as the reporter will be kept **strictly confidential**
- **VONET will review the report within 24 hours**
- Actions may include content removal, warnings, account suspension, or permanent termination
- You will not be notified of the specific action taken against the reported user

False or malicious reports may result in action against the reporting user's account.

## 7. PROHIBITED USES

You agree NOT to:

7.1. Use the App for any unlawful purpose or in violation of any applicable laws

7.2. Attempt to gain unauthorized access to the App, servers, or networks

7.3. Interfere with or disrupt the App or servers

7.4. Use any automated systems (bots, scrapers, spiders) to access the App

7.5. Reverse engineer, decompile, or disassemble the App

7.6. Collect or harvest personal information of other users

7.7. Use the App to transmit spam, chain letters, or unsolicited communications

7.8. Impersonate others or create fake accounts

7.9. Violate or infringe upon the rights of others

7.10. Engage in any activity that could harm minors

## 8. DATA PROTECTION AND PRIVACY

8.1. We are committed to protecting your personal data in accordance with the Digital Personal Data Protection Act, 2023.

8.2. Our collection, use, and processing of your personal data is governed by our Privacy Policy, which is incorporated into these Terms by reference.

8.3. By using the App, you consent to the collection and processing of your personal data as described in the Privacy Policy.

8.4. You have rights under DPDPA including rights to access, correction as detailed in our Privacy Policy.

## 9. INTELLECTUAL PROPERTY RIGHTS

9.1. The App, including its design, structure, code, content, trademarks, logos, and all intellectual property rights therein, are owned by **VONET** or our licensors.

9.2. You are granted a limited, non-exclusive, non-transferable, revocable license to use the App for personal, non-commercial purposes only.

9.3. You may not copy, modify, distribute, sell, or lease any part of the App without our prior written consent.

## 10. THIRD-PARTY SERVICES

10.1. The App may use third-party services including:

- SMS gateway providers for OTP delivery
- Cloud storage services
- Analytics services

10.2. We are not responsible for the practices of third-party service providers. Your use of third-party services may be subject to their separate terms and privacy policies.

# 11. DISCLAIMERS AND LIMITATION OF LIABILITY

11.1. **AS-IS Basis:** The App is provided "AS IS" and "AS AVAILABLE" without warranties of any kind, either express or implied.

11.2. **No Warranties:** We disclaim all warranties including but not limited to:

- Merchantability
- Fitness for a particular purpose
- Non-infringement
- Uninterrupted or error-free service
- Accuracy, completeness, or reliability of content

11.3. **Beta Version Disclaimer:** As this is a beta version, we specifically disclaim any warranties regarding stability, performance, or feature completeness.

11.4. **Limitation of Liability:** To the maximum extent permitted by Indian law:

- We shall not be liable for any indirect, incidental, special, consequential, or punitive damages
- We are not liable for any loss of data, profits, or business opportunities
- We are not liable for any financial loss, monetary damages, or economic harm of any kind

11.5. **User Responsibility:** You use the App at your own risk. We are not responsible for:

- User Content posted by others
- Actions taken based on information found on the App
- Loss or damage to your device or data
- Unauthorized access to your account due to your negligence

11.6. **ZERO FINANCIAL LIABILITY: VONET SHALL HAVE ABSOLUTELY NO FINANCIAL LIABILITY TO YOU OR ANY THIRD PARTY UNDER ANY CIRCUMSTANCES.** This includes but is not limited to:

- No liability for any direct, indirect, or consequential financial losses
- No liability for lost profits, revenue, business opportunities, or income
- No liability for any monetary damages arising from your use or inability to use the App
- No liability for any financial harm resulting from User Content, interactions with other users, or reliance on information within the App
- No liability for any costs, expenses, or fees incurred by you in connection with the App
- No refunds, reimbursements, or compensation of any kind shall be provided

**You expressly acknowledge and agree that VONET's total financial obligation to you is ZERO (₹0).** By using this App, you waive any and all claims for monetary damages or financial compensation against VONET, its founders, employees, affiliates, and partners.

**11.7. FREE SERVICE - NO PAID FEATURES:** VONET is a **completely free service**. You acknowledge and agree that:

- There are **no subscription fees** or membership charges
- There are **no in-app purchases** available
- There are **no paid features** or premium tiers
- AI Credits provided monthly are **free of charge** and cannot be purchased
- We do not charge any fees for downloading, installing, or using the App
- We reserve the right to introduce paid features in the future, which will be clearly communicated and will require separate consent

Since the App is provided entirely free of charge, you agree that you have no basis for any financial claim, refund request, or monetary compensation related to the App or its services.

## 12. INDEMNIFICATION

You agree to indemnify, defend, and hold harmless **VONET**, its founders, employees, and affiliates from any claims, damages, losses, liabilities, and expenses (including legal fees) arising from:

- Your use or misuse of the App
- Your violation of these Terms
- Your User Content
- Your violation of any rights of third parties
- Your violation of any applicable laws

## 13. TERMINATION

**13.1. By You (Self-Service Account Deletion):** You may permanently delete your account at any time through the App's account settings. This requires you to type "DELETE" to confirm your intent and prevent accidental deletion.

**13.2. By Us:** We may suspend or terminate your access immediately, without notice, for:

- Violation of these Terms
- Fraudulent or illegal activity
- Posting prohibited content
- Any conduct that harms the App or other users
- Discovery that user is under 18 years of age
- Receiving multiple user reports for objectionable content or abusive behavior
- Being blocked by multiple users for abusive conduct
- Failing to comply with warnings issued for policy violations
- At our sole discretion during the beta phase

13.3. **Effect of Termination and Data Handling:** Upon account deletion or termination:

**Immediate Actions:**

- Your right to use the App ceases immediately
- Your account is disabled and cannot be accessed
- You will be logged out from all devices

**Personal Data Deletion (Within 90 Days):**

- All personal information permanently deleted: name, mobile number, email, profile picture, location, professional information, bio
- Removed from all backup systems within 60 days
- No reactivation possible - deletion is permanent

**Public Content Anonymization:**

- Posts, comments, likes, reposts, and publicly shared content remain visible
- Attribution changed to "Anonymous User"
- Content preserved to maintain community discussions and thread integrity
- After 90 days: True anonymization (no re-identification possible)

**Legal Hold Exception:**

- In rare cases (<0.1%), data may be preserved beyond 90 days if required by valid court order or law enforcement request
- You will be notified if a legal hold is placed (unless prohibited by law)

**Creating New Account:**

- You may register a new account at any time using the same mobile number
- Previous account data cannot be recovered or transferred

For complete details on data retention, backups, and legal compliance, refer to our **Privacy Policy** and **Messaging Policy**.

## 14. MODIFICATIONS TO TERMS AND APP

14.1. We reserve the right to modify these Terms at any time.

14.2. We will notify you of material changes through:

- In-app notifications
- Email to your registered email (if provided)
- Updated "Last Updated" date at the top of these Terms

14.3. Continued use of the App after changes constitutes acceptance of the modified Terms.

14.4. We may modify, suspend, or discontinue any feature of the App at any time without notice.

## 15. GOVERNING LAW AND DISPUTE RESOLUTION

15.1. **Governing Law:** These Terms shall be governed by and construed in accordance with the laws of India.

15.2. **Jurisdiction:** Any disputes arising out of or relating to these Terms or the App shall be subject to the exclusive jurisdiction of courts in Ahmedabad, Gujarat, India.

15.3. **Grievance Redressal:** For any grievances or complaints, please contact our Grievance Officer:

**Email:** [contact@vonet.in](mailto:contact@vonet.in)

**Response Time:** We aim to respond within 72 hours and resolve complaints within 30 days.

## 16. MISCELLANEOUS PROVISIONS

16.1. **Entire Agreement:** These Terms, along with the Privacy Policy and Messaging Policy, constitute the entire agreement between you and us.

16.2. **Severability:** If any provision is found to be unenforceable, the remaining provisions will continue in full force.

16.3. **Waiver:** Our failure to enforce any right or provision does not constitute a waiver of such right or provision.

16.4. **Assignment:** You may not assign or transfer these Terms. We may assign our rights without restriction.

16.5. **Language:** These Terms are provided in English. In case of any translation, the English version shall prevail.

16.6. **Contact Information:** For any questions about these Terms, contact us at [contact@vonet.in](mailto:contact@vonet.in).

## 17. COMPLIANCE WITH INDIAN LAWS

You agree to comply with all applicable Indian laws by using this App.

## 18. SPECIAL PROVISIONS FOR BETA USERS

18.1. As a beta user, you acknowledge that you are testing pre-release software.

18.2. Any feedback, suggestions, or ideas you provide may be used by us without compensation or attribution.

18.3. Beta access may be revoked at any time without liability.

18.4. Data collected during beta may be used to improve the App for public release.

18.5. **No Financial Claims:** As a beta user, you expressly waive any and all financial claims against VONET arising from bugs, errors, data loss, service interruptions, or any other issues encountered during the beta phase. VONET shall have zero financial liability to beta users under any circumstances.

**BY USING VONET, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO BE BOUND BY THESE TERMS OF SERVICE, THE PRIVACY POLICY, AND THE MESSAGING POLICY. YOU FURTHER ACKNOWLEDGE AND ACCEPT THAT VONET HAS ZERO FINANCIAL LIABILITY TO YOU UNDER ANY CIRCUMSTANCES AND THAT THE APP IS PROVIDED COMPLETELY FREE OF CHARGE.**

**Contact Us:**

**VONET**

Email: [contact@vonet.in](mailto:contact@vonet.in)